

CLONAKILTY Kerr's Bookshop

visual guides

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Kerr's is a book shop in Clonakilty. If I want to buy a book, I can go there.

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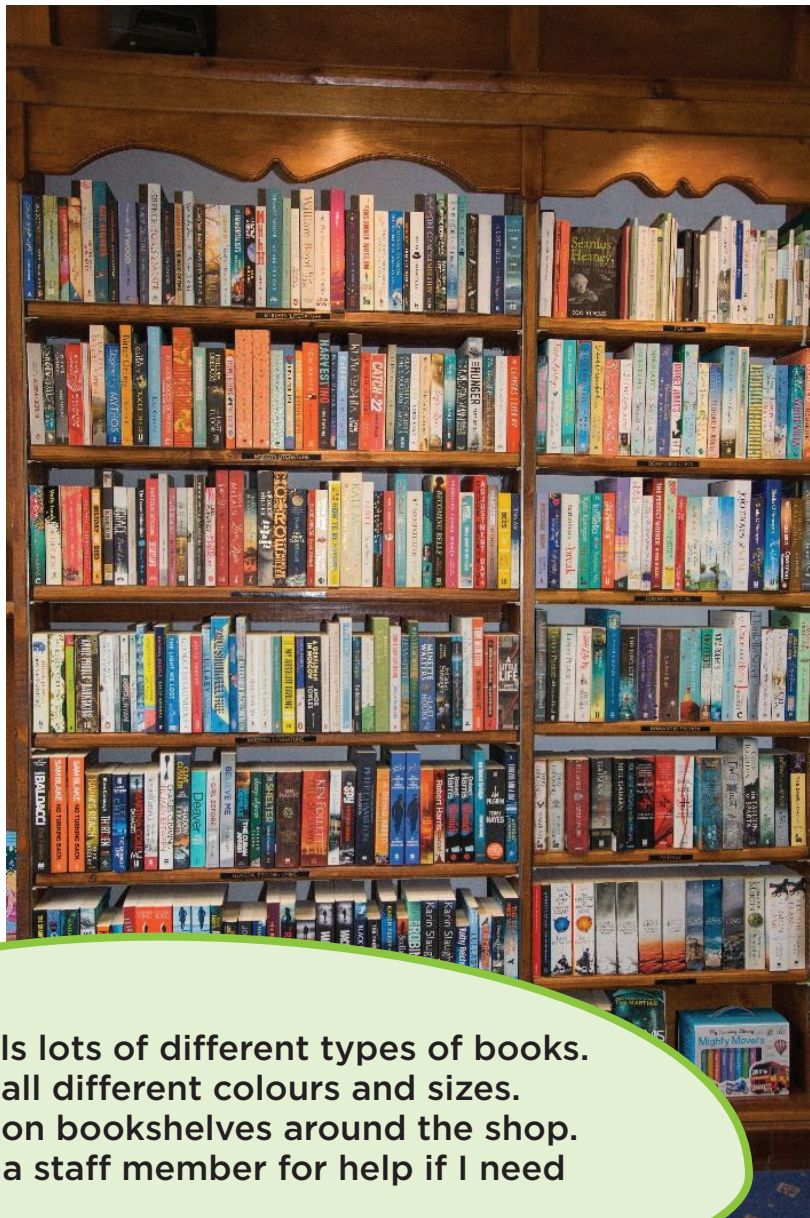
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I am welcome to come into the shop. When I go through the first door, there will be another door on the left to enter the shop.

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Kerr's sells lots of different types of books. They are all different colours and sizes. They are on bookshelves around the shop. I can ask a staff member for help if I need to.

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The lights in the bookshop are bright. This is so customers are able to see well to find the books they are looking for. If they are too bright, I can ask the staff member to turn them off.

There is a fan on the roof. On hot days, the fan might be turned on and spinning around. This is to keep the shop cool if it is too warm. This might be noisy and I might not like it. This is ok. I can wear my ear plugs or ear defenders, or ask a staff member to switch it off.

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If I am waiting on someone, there is a seat I can sit on. I can also sit here if I want to have a better look at a book before I decide if I want to buy it.

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I can take books off the shelves if I want to read the back of the book to learn what they are about. If I don't want to buy it that is ok.

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The person working in the shop may be at the till area.
I can ask them for help if I need to.

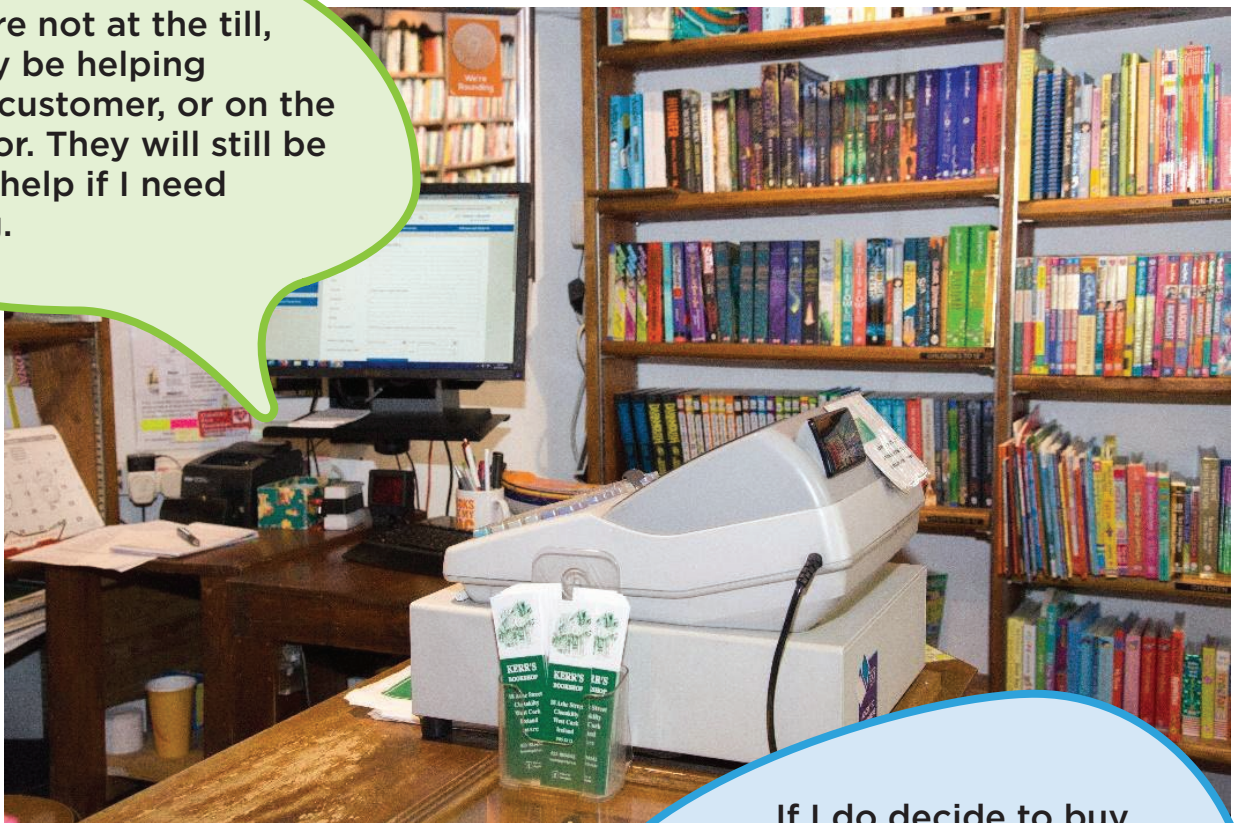
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If they are not at the till, they may be helping another customer, or on the shop floor. They will still be there to help if I need anything.



If I do decide to buy something, I can bring it to the till area. I may have to wait to pay if there is a queue, or if the person working in the shop is busy.

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I can pay for the item(s)
with money or with my
card.

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Staff are happy to help with any questions I might have.